

Customer Service Report for LSSB

For the period: Friday, February 01, 2008 12:00:00 AM to Friday, February 29, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
Back Office Support											
Troubleshoot	1	0	0	0	0	1	0	0	0	0	0
iSDP/Software Distribution											
General Information	0	1	0	0	0	0	0	1	0	0	16
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	1	0	1	0	0	0	0	0
Grand Total:	1	1	0	1	0	2	0	1	0	0	5

Total Tickets Closed:	1
Total Tickets Assigned/Pending/Checked Out:	2
Total Tickets Created:	3